



Supanova2019
1 - 3 November 2019
PGL, Caythorpe Court, Lincolnshire



Frequently Asked Questions

How do I book to attend?

In order to make a booking for your unit, please visit the Girlguiding Anglia website (www.girlguiding-anglia.org.uk). We ask that you book online along with a deposit of £30 per person to secure your booking.

Deposits should be paid either by BACS (Lloyds: Account No: 01735700 Sort Code: 30-96-17, add REF: PGLNOV19A, plus your unit name) or by unit cheque (Cheques should be made payable to 'The Guide Association Anglia Region' and sent to Girlguiding Anglia, 7 Great Hautbois Road, Coltishall, Norwich, NR12 7JN. Please note that deposits are non-refundable in all cases.

Places will be allocated on a first come, first served basis. Please ensure that your group has the correct ratio of Guides to adults - a minimum of 1 adult per 8 Guides.

What is the cost to attend?

The cost to attend is:

Guides	£95
Leaders	£45

Can I add extra Guides and Leaders to my booking later in the year?

Bookings are open until the 31 May 2019 and we can add extra members to your booking as necessary, provided there are still spaces available at the event.

Is there an age limit for attendees?

Girls must be registered as a Guide at the time of the event in order to attend. It is at the discretion of a leader as to whether a girl is still in Guides aged 14+. We are unable to accept bookings from girls who are younger than Guide age, siblings or leader's children who are not Guides.

What are the accommodation arrangements?

Accommodation will be indoor and typically sleeps 3-8, all of which is en suite. Leaders are in single or twin en suite rooms. Adults will not be accommodated with girls in accordance to standard guiding practice but will be next door (or very close by) to them.

For more information about accommodation you can visit the PGL website at

<https://www.pgl.co.uk/en-gb/group-residentials/brownies-and-guides/centres/caythorpe-court>

Will the site be secure?

The site will be secure. We have an exclusive booking of the site so the only people at the event will be Girlguiding Anglia and PGL staff, all of whom have DBS checks.

Will there be first aid on site?

Yes, PGL has a first aid team and Girlguiding Anglia will have first aiders as part of the staff team. If you have any queries or concerns relating to first aid or supporting your girls at the event, please contact us and we will be happy to discuss this further with you before the event. Leaders will be responsible for administering regular medication and basic first aid for their girls.

How will food and catering be organised?

All meals will be provided on site, on a self-service multi choice basis in the PGL restaurants. The catering staff can provide for all medical and dietary needs as long as they know in advance - girls will need to indicate any dietary or other needs on their health form for the event.

What time can we arrive on the Friday?

Groups can arrive from 5pm on Friday 1 November 2019 and arrival should be by 8.30pm unless there are unforeseen circumstances. The event programme will not start until after the evening meal on the Friday, but you can use this time to register, settle in to your rooms and take a look at the site. The restaurant will close promptly at 9pm.

When does the event finish on the Sunday?

Departure from the event will be after lunch on Sunday 3 November 2019.

Are girls expected to leave school early on Friday 1 November to get to PGL in time?

No, there is no need for girls to leave school early. You can arrive from 5pm but it is expected that those with further to travel will arrive later. The programme for Friday evening will be designed so that girls can join in as and when they arrive. Leaving school early will be a decision between the leader, the parents and the school. Dinner will be served until 9pm.

Is there a standard letter to go out to parents?

There is no standard letter to go out to parents as each unit will need to give their parents slightly different information such as transport arrangements etc. However, if you need help with a letter, please let us know.

What activities will there be on offer?

Everyone will have the opportunity to take part in a variety of outdoor activities and have fun exploring space and planets. This is a great opportunity to push your limits, explore new boundaries, make new friends and have fun!

Activities on offer include:

- Abseiling
- Aeroball

- All Aboard
- Archery
- Buggy building
- Challenge Course
- Fencing
- Vertical Challenge
- Orienteering
- Quad biking
- Sensory Trail
- Survivor
- Zip Wire
- Trapeze
- Climbing
- Giant Swing
- High Ropes Course
- Jacob's Ladder
- Wide game
- Tunnelling
- Space themed activities

The Girlguiding Anglia team will meet you on arrival and give you your confirmed activity schedule for the weekend.

What happens if the weather is bad and we are unable to get to the event?

If at least 60% of participants are unable to get to PGL because of adverse weather conditions, the event would be cancelled, and payments refunded. However, we would not be able to refund any travel expenses. These are the responsibility of each unit attending and if in doubt, units should consider taking out their own insurance to cover this.

If 40% or more of participants are able to make the journey to PGL, the event will go ahead as planned and we will be unable to offer refunds to those who do not attend. Again, if in doubt, units should consider taking out their own insurance.

Any other enquiries? Please let us know!

For all other enquiries, please email supanova@girlguiding-anglia.org.uk or phone the Girlguiding Anglia office on 01603 737357 and select option 1.